

WARRANTY



Limited Warranty

Blaze® warrants that the following components of this Blaze fireplace ("the Product") will be free from manufacturing defects in material and workmanship after correct assembly and under normal use and proper maintenance for the periods indicated below, commencing with the date of purchase of the Product:

- The body - 5 year limited warranty.
- The internal components - 2 year limited warranty.
- The burner system - limited lifetime warranty.

This non-transferable warranty extends to the original purchaser only, provided that the purchase was made through an authorized Blaze dealer. The warranty is also subject to the following conditions and limitations:

This warranty does not extend to damages caused by shipping, improper assembly, installation or storage, installation that does not comply with building codes and ordinances, installation or operation not in accordance with the included manual, abuse, lack of maintenance, hostile environments, accident, natural weather, or unworkmanlike repairs. Modification of the Product, use of fuels other than what is approved by Blaze, or use of parts installed from other manufacturers will nullify this warranty.

This warranty applies to the functionality of the Product only and does not cover cosmetic issues such as scratches, dents, rust, oxidation, corrosion, areas discolored or cracked due to prolonged exposure to extreme heat, or damage caused by abrasive or chemical cleaners. However, should deterioration of parts occur to the degree of non-performance within the duration of the warranty period, Blaze will provide a replacement part.

Blaze requires reasonable proof of your date of purchase. Therefore, you should retain your sales receipt and/or invoice. Defective parts subject to this warranty will not be replaced without proof of purchase.

Blaze must have the opportunity to verify the alleged defect. In order for any internal components to be covered under warranty, Blaze requires the user to troubleshoot with a Blaze Customer Service member to ensure proper operation and diagnosis of issue.

In the event of covered defects in warranted items, Blaze will, at its sole option and discretion, replace the defective component, replace the Product or refund the purchase price. Blaze is not responsible for the installation, labor or any other costs associated with the reinstallation. The foregoing is the exclusive remedy under the terms of this limited warranty. Blaze will not be responsible for any incidental or consequential damages caused by defects in the Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This limited warranty is the sole express warranty given by Blaze. The duration of any implied warranty arising under the laws of any state, including implied warranty of merchantability or fitness for a particular purpose or use, is limited to the duration of the warranty specified above. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For warranty service, call Blaze Customer Service at 1-866-976-9510 for technical support and troubleshooting.